



Date: November 22, 2020

To: Residents, Families and Friends of Edmonton Chinatown Care Centre

RE: Covid-19 update

November 22, 2020 update

Today, Sunday, November 22, we need to advise you that we have a total of 25 residents who have tested positive for COVID 19. Of these, 4 residents are on the third floor and 21 on the second floor.

We know this news is distressing. We have been doing our best to prepare for such an outbreak over the past months, but with 17 staff having testing positive for COVID-19 and numerous other care facilities on outbreak, we are having difficulty maintaining staffing levels. So far, two staff have recovered.

We are in constant communication with Alberta Health Services (AHS) and the staffing agencies to assist us in bringing in additional staff. We have also requested assistance from other larger long term care providers.

We are continuing to work hard to limit the spread of the virus and to keep all residents safe. We will continue to keep you updated.

As our resources are stretched right now, we have limited ability to communicate directly with you at this time. A Family Zoom is being rescheduled for tomorrow afternoon. Coordinates will be sent out tomorrow morning for this meeting.

今天，11月22日，星期日，我們需要告知您，共有25位院友確診對新冠肺炎呈陽性反應。其中，三樓4位院友，二樓有21位院友。

我們知道這個消息令人沮喪。在過去的幾個月中，我們一直在竭盡全力為此新冠肺炎爆發做準備，但由於17名員工對新冠肺炎檢測呈陽性反應，同一時期亦有其它的醫護設施也爆發此病毒，因此我們難以維持工作人的配置水平。到目前為止，已有2名工作人員康復。

我們一直與亞省衛生服務部（AHS）和人力資源機構保持聯繫，以協助我們引進更多工作人員。我們還要求其他較大的長期護理提供者提供協助。

我們正繼續努力限制病毒的傳播，並確保所有院友的安全。我們將繼續為您提供最新信息。

Truman Severson, Executive Director
Chinatown Multi-Level Care Foundation