



Edmonton Chinatown Care Centre  
Family Town Hall

**MEETING MINUTES**

**Date:** January 12, 2022

**Place:** Via Zoom

**Facility Attendees:** Kelly Kontek, Thabith Nzuzu, Roopjit Mann, Keely Quilley

**Recorder:** Keely Quilley

Agenda Items	Discussion/Action
1. Call to Order	At 1401 by Kelly Kontek
2. Agenda Items	Kelly welcomed all the families and opened with agenda items: <ul style="list-style-type: none"><li>- Roopjit will update on Recreation Therapy and Visitation Survey results.</li><li>- Kelly will update on new visitation procedures.</li><li>- Kelly will update on Covid-19 and what is going on in community and care center.</li></ul>
3. Recreation Update	Roopjit welcomed everyone. <ul style="list-style-type: none"><li>- December was a busy month. We had Christmas party for all the residents.</li><li>- Thank you everyone who brought in gifts for the residents, every resident did receive a present and they were so happy.</li><li>- Santa came and took pictures with all the residents and we all sang a Christmas carol for the residents. It was a great week.</li> <li>- The new January calendar is posted on the website.</li> <li>- We will be celebrating Chinese New Year in the next couple weeks. We have started to decorate the Care Centre.</li><li>- We are following all IPC protocols in place and will do our best to make this Chinese New Year a great event for the residents!</li></ul>

<p>4. Survey Update</p>	<p>Roopjit thanked everyone for participating in the survey voting on visitation.</p> <ul style="list-style-type: none"> <li>- Family survey summary: 33.3% voted for one visit per week. 33.3% voted for two visits per week and 33.3% voted for three visits per week.</li> <li>- Residents survey summary: 63.6% voted or one visit per week. 18% voted for two visits per week. 9% voted for three visits per week and 9% voted for no visits.</li> <li>- Residents stated that they did not want to put themselves or any of their family at risk.</li> <li>- Final Results: One visit per week.</li> </ul>
<p>5. Outbreak Summary</p>	<p>Kelly thanked everyone for their support throughout this pandemic.</p> <ul style="list-style-type: none"> <li>- As of January 12, 2022 there were 102 outbreaks in Edmonton Zone. 32 in LTC. 53 in Supportive Living and 17 in Acute Care.</li> <li>- We strongly believe that the increased IPC protocols have contributed to the keeping us out of outbreak.</li> <li>- Best safety= masks, shield, &amp; Rapid test if you are symptomatic.</li> <li>- We are taking all measures and precautions to keep residents and staff safe. There have been no breeches in PPE from staff.</li> <li>- We are constantly reminding staff and education staff on PPE. We have also increased our high touch cleaning.</li> <li>- We have seen some staff shortage in the community due to the 5-day isolation, however we have contingency planned to keep staffing at the necessary need.</li> <li>- However, due to the lack of support from agencies or AHS we have decided to close the cottage. The 4 residents have been moved to 2<sup>nd</sup> and 3<sup>rd</sup> floor and the Cottage will be used as a break room.</li> <li>- We are full on 2<sup>nd</sup> floor and have on open bed on 3<sup>rd</sup> floor. This has been communicated to AHS and they are understanding of this decision.</li> <li>- We are on high alert because there are 5 positive staff. There are NO positive or symptomatic residents.</li> <li>- Staff are fully immunized but Omicron is a nasty virus that spreads very quickly within households.</li> <li>- We are being super careful with all residents: if they are symptomatic, they are isolated and a PCR test is done.</li> </ul>

<p>6. Visitation</p>	<p>We have decided to implement the resident wishes for only one visit per week.</p> <ul style="list-style-type: none"> <li>- We understand that there are extenuating circumstances.</li> <li>- Palliative and end of life circumstances do not apply to one visit per week.</li> <li>- If there are any other circumstances, please contact the Clinical Leads or Manager-On-Call.</li>   <li>- You will be asked to show proof of vaccination (2 doses) and photo ID.</li>   <li>- There is a new screening tool. If you have travelled outside of Canada within the last 14 days or have been a close contact within the last 14 days you will not be permitted to enter.</li>   <li>- We asked that you please be honorable about visitation.</li> <li>- We will not be booking or tracking. Recreation needs to focus their attention on the residents.</li>   <li>- We will offer you a rapid test to you upon entry on site (you have the right to refuse if you do not want a test done).</li>   <li>- We will not be increasing virtual visits. If we increased virtual visits, Recreation would have to limit activities and residents stated they did not want to reduce activities to increase virtual visits.</li>   <li>- Please wear your PPE during your visit.</li> </ul>
<p>7. Food Focus Group</p>	<p>Thank you for those who participated in the Food Focus group.</p> <ul style="list-style-type: none"> <li>- New Menu started Jan. 11</li> <li>- New snack rotation has been started and will continue to improve throughout the next couple months.</li>   <li>- There will be a new survey sent out Feb. 07. Please ask your family members how they are liking the new menu over the next couple weeks so you can participate in the new survey.</li>   <li>- Background info: on Nov.22 Alberta Health unexpectedly dropped in less than 50% residents liked the food. The biggest request was for more variety in the menu.</li> </ul>

	<ul style="list-style-type: none"> <li>- Sui and Amanda have worked very hard to add variety to the menu. Sui provides only the freshest food to residents and cares for them so much.</li> </ul>
<p>8. PPE</p>	<p>We have no symptomatic residents.</p> <ul style="list-style-type: none"> <li>- If your loved one is symptomatic, they will be placed on isolation.</li> <li>- You will be required to wear full PPE and a N95 mask.</li> <li>- Please follow the donning and doffing posters.</li> </ul> <ul style="list-style-type: none"> <li>- The only time that CMOH order states you can remove your PPE is: if you are having a difficult time communicating with your loved one. You may remove your PPE and sit 2 meters apart in a private room.</li> </ul> <ul style="list-style-type: none"> <li>- However, please do not do this unless you HAVE to.</li> </ul>
<p>9. Questions</p> <p>If you have further questions, please contact the Clinical Lead or Manager-On-Call.</p>	<p>1. First of all, thank you for the report and everyone's hard work. <b>According to the Health orders if there are two or more cases of covid-19 the site should be on outbreak, is this correct? And how would an outbreak affect visitation?</b></p> <ul style="list-style-type: none"> <li>- According to the new AHS Outbreak Manual there has to be two or more cases within the building at the same time to be declared in outbreak. They have to have the same epidemiological link. Two staff have to have symptoms within 48 hours of each other on site.</li> <li>- The cases we currently have are not linked and there was no overlap of staff. Public Health has not contacted us to trace within the building. 2 out of our 5 staff were not related to site, they were linked to vacation taken.</li> <li>- Visitation will remain the same even during an outbreak. There would no changes. However, we could revisit this based on the site Risk Assessment done during an outbreak.</li> <li>- At this time, we will remain at one visit per resident a week. If you have multiple loved ones in the facility, you may visit each once per week.</li> </ul>

**2. With the residents from Cottage moving up the 2<sup>nd</sup> and 3<sup>rd</sup> floor; do we have any contingency plans in effect to manage responsive behaviours and maintain everyone's quality of life?**

- All of our residents are immunized, so there are no IPC concerns.
- We believe that this will be a positive change for residents.
- The cottage residents have been attending activities and meals on the units for quite some time now in anticipation of this change. There has been no altercation and we are remaining positive.
  
- We are only planning for this to be temporary so that we have enough staff on two units in order to provide the highest quality. We have increased our support from agency staff on days and evenings.
  
- The three ladies are all going to 2<sup>nd</sup> floor and the one gentleman will be on 3<sup>rd</sup> floor.

**3. Do we think there is a need to stop visitation due to Omicron?**

- We do not believe there is a need right now. Due to the CMOH orders they encourage sites to maintain residents' mental health by safely encouraging visitation.
- The residents have stated their wishes for one visit per week and we will honor that.
- Please continue to wear your PPE and be diligent with IPC.

**4. Again, thank you for the good report. Will families be notified if there loved one is symptomatic?**

- Yes, you will be informed if your loved one is symptomatic and on isolation.

**5. In Vancouver, there are lock downs occurring. Do site operators have a choice to lock down if they would like?**

- Yes, we do. However, we have to have majority family and resident vote for this.

**6. Is staff shortage a problem right now?**

- We have never had no staff to work.
- At this point we are not at the point where we need help.

	<ul style="list-style-type: none"> <li>- We are all about contingency planning and have plans in place to ensure that residents needs are always met.</li> </ul> <p><b>7. Do we have sufficient supply of Rapid Tests?</b></p> <ul style="list-style-type: none"> <li>- We are very fortunate to have stocked piled in anticipation of the shortage.</li> <li>- We currently have plenty supply.</li> <li>- If staff have been a close contact, they are sent home with RAS kits to test at home within the 10 days.</li> </ul> <p><b>8. Are staff wearing N95 at all times?</b></p> <ul style="list-style-type: none"> <li>- No. Only when a resident is on isolation.</li> </ul>
10. Donation	<p>Thank you all for attending and your questions.</p> <p>A meal has been donated to each staff member. We are waiting until post wave to order this meal to keep all residents and staff safe.</p>
11. Future Notes	<p>Any changes will be comminated via email or we will call another Town Hall Meeting if necessary.</p>
12. Thank You	<p>It is a team effort to keep everyone safe. Thank you for all your continued support.</p> <p>Stay safe everyone! 😊</p>
13. Adjournment	<p>Meeting adjourned at 1555.</p>