



Date: November 24, 2020

To: Residents, Families and Friends of Edmonton Chinatown Care Centre

RE: Covid-19 update

November 24, 2020 update

Today, Tuesday, November 24, we need to advise you that we have a total of 25 active COVID cases at ECCC; 20 on second floor and 5 on third floor. We have 23 staff who have tested positive.

Our staff continue to work as best they can. Today we have had a large number of agency staff come to the site to assist us and more will be coming throughout the week. This is a big help and they are busy getting oriented to the site and the residents and as such it will take them a few days to get settled in. It will take us a while yet to get our daily routines smoothed out.

You will receive a phone call from a staff member from the Care Centre should your loved one test positive so we can talk through the situation and answer your questions.

We are working hard to contain the spread of the virus. The safety of our residents and staff remains our number one priority.

We appreciate your support. We will continue to keep you updated.

今天（十一月二十四日，星期二），我們需要告知您，本中心總共有二十五個活躍的新冠肺炎個案；二樓二十個個案，三樓五個個案。我們有二十三名工作人員也呈現陽性反應。

我們的員工將繼續竭盡所能。今天，我們已經有大量的臨時工作人員到現場為我們提供協助，並且整個星期內還會有更多的臨時工作人員到來。這是一個很大的幫助，他們正忙於適應現場和認識院友，因此需要幾天的時間才能安頓下來。也要花一些時間才能使我們的日常工作順利進行。

如果您的親人檢測結果呈陽性，您將收到來自護理中心工作人員的電話，以便我們進行討論並回答您的問題。

Truman Severson, Executive Director
Chinatown Multi-Level Care Foundation